# **Rule-by-rule explanation**

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Web A: <https://cabildo.grancanaria.com/>

Web B: <https://www.tenerife.es/portalcabtfe/es/>

1. **Strive for Consistency**

On the Cabildo de Gran Canaria website, consistency is good, because it allows its users to complete their tasks and objectives more easily. As for the Cabildo de Tenerife, it would need to use the same typography, and the same design patterns.

1. **Seek Universal Usability**

At this point we consider that the Cabildo de Gran Canaria page stands out since it allows you to use shortcuts, also on the left side of the screen there is a tab indicating aspects of accessibility.

1. **Offer Informative Fedback**

As for the informative comments, they are quite even, but both have some shortcomings such as the design of the dialog when an error appears.

1. **Design Dialogues to Yield Closure**

This type of message does not exist on either of the two pages.

1. **Prevent Errors**

Both offer simple error handling, because they flag the error and mention it at the top of the page.

1. **Permit Easy Reversal**

At any time, you can go back while browsing any of the two pages.

1. **Keep Users in Control**

As for the Cabildo de Gran Canaria you can activate the virtual assistant or the accessibility options, as for the Cabildo de Tenerife in sight there is no control point.

1. **Reduce Short-Term Memory Load**

This condition is not fulfilled in any of the web pages.